RESERVOIR GROUP

USB Device Drivers

DRIVER INSTALLATION

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Introduction

The North American division of Reservoir Group was established in 1992. Now as a part of Reservoir Group, It is a specialized technology company that researches, designs, and manufactures an extensive line of memory gauges and permanent down-hole pressure and temperature monitoring systems for the oil and gas industry. These highly accurate devices can measure, log, transmit, and display both reservoir and surface pressure and temperature data.

Reservoir Group's commitment to remain number one in this specialized field has resulted in a level of in-house expertise and experience that is second-to-none. Our commitment to customer satisfaction, combined with a significant investment in innovation, research, and development, have earned Reservoir Group "Preferred Supplier" status with leading service companies and oil and gas producers worldwide.

Reservoir Group offers three categories of products:

- Memory tools

- Subworks tools

- Surface tools

Memory Tools

Our memory tools are durable, innovative and easy to use for slickline, coiled tubing, frac, and other stimulation applications. A full line of quartz and piezo-resistive tools is available in 0.5", 0.75", or 1.25" outside diameter. These tools are characterized by their durability and ease of use.

Subworks Tools

Our continuous bottom-hole pressure and temperature monitoring system consists of modular components that can be tailored to match most reservoir monitoring applications and budgets. Common applications include long-term reservoir analysis and automated reservoir optimization solutions, including interfacing with PCP, ESP, and chemical injection equipment.

Surface Tools

Our collection of surface-related electronics include the innovative line of wireless surface gauges and accessories.
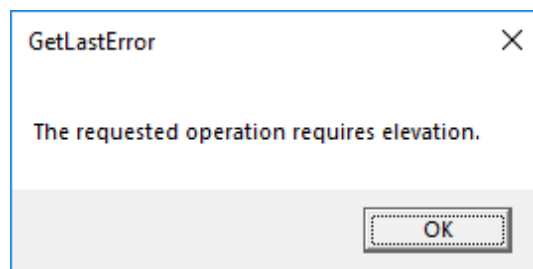
Installing USB Driver Software

The following will install the USB Device Driver into the Windows Driver Store. The driver store is a protected area of the computer that contains device driver packages that have been approved for installation on the computer.
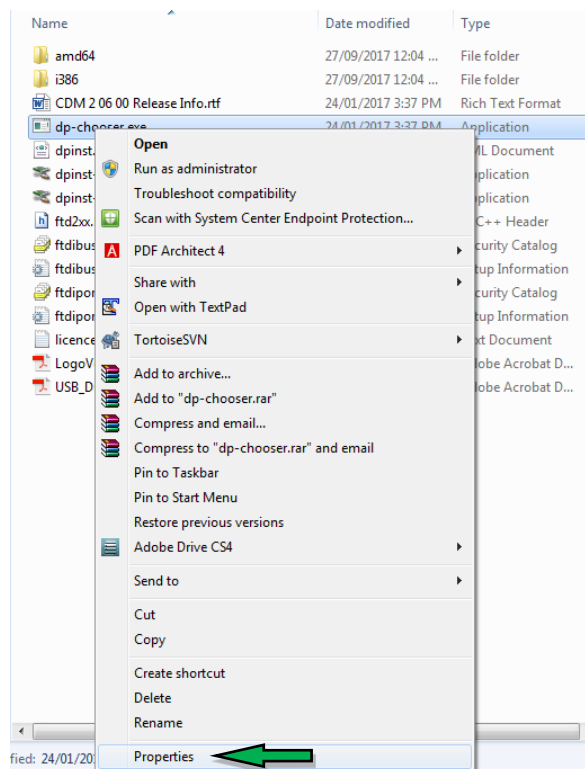
1. Go into the USB Driver folder of the unzipped drivers package. Typically, this folder is named USB_driver_ followed by the version number of the driver.

    a. Example: **USB_driver_2.12.28**

2. Run the **dp-chooser.exe** program.

    a. If an Error message occurs with the following message:
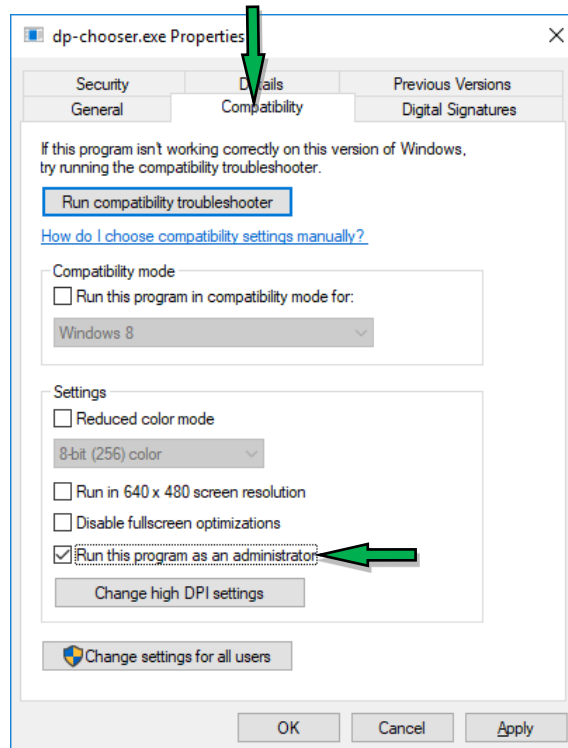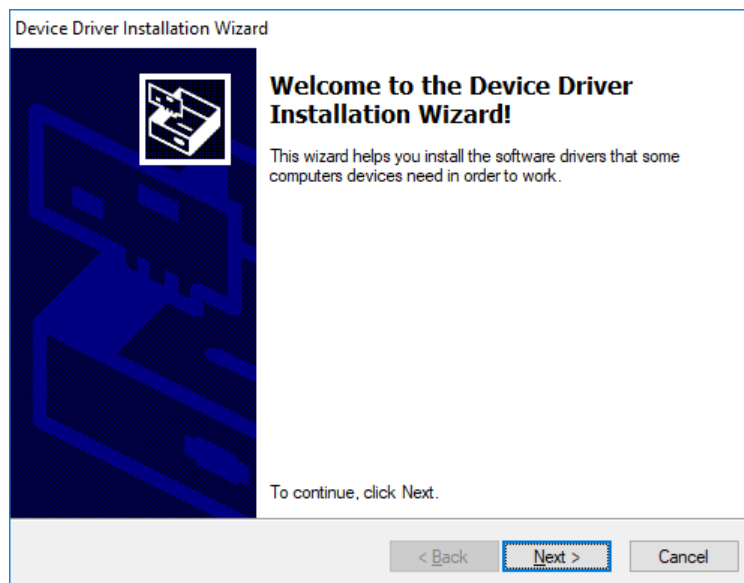
    The requested operation requires elevation

    b. Right mouse click on the **dp-chooser.exe** then click on **Properties**.

c. The Properties window for dp-chooser.exe will open, click on the **Compatibility** tab.

d. Click on **Run this program as an administrator** to place a check mark beside it.

e. Click **OK**

f. Run the **dp-chooser.exe** again.

3. Follow instructions in the Device Driver Installation Wizard until the end.